

Wenonah Free Public Library
101 E Mantua Ave
Wenonah, NJ 08090
856-468-6323
frontdesk@wenonahlibrary.com

Wenonah Library electronic sign-on PIN Number FAQ

Beginning the week of April 7, 2025, the Wenonah Free Public Library will be implementing the use of PIN numbers along with the library card number to sign in to most library services.

Why PINs?

PIN numbers provide an additional layer of security to your personal information. For example, a PIN number protects your bank debit card and helps to prevent unauthorized access to your account. A library card PIN number provides the same type of protection.

What library services will require a PIN?

The following services will require your PIN number in addition to your library card number:

1. Using the online catalog to Place Holds, Renew Materials or Access Your Account
2. Using library self-checkout machines (at other libraries)
3. Using eResources (Overdrive, Hoopla, etc.)
4. Using online research databases remotely from home

How does this change logging into library services?

A PIN field will be added to all of the services shown above. Where you used to sign in with just your library card number, you will now also have to enter your PIN number in the PIN field.

What is my PIN number?

By default, the PIN will be the last 4 digits of your library card number.

Can I change my PIN?

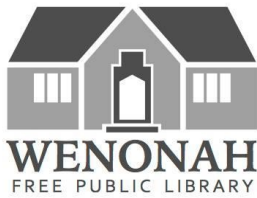
WFPL strongly recommends that library patrons change their initial default PIN number to one that is meaningful to them.

You can log into the online catalog to change your PIN using these steps:

1. Type in your library card number and your current PIN into the boxes in the upper right of the catalog.
2. Click on "My Account" on the right in the grey toolbar.
3. Click on "User PIN Change."
4. Enter your old PIN and your new PIN of choice to make the change.
5. Click Save.

You may also visit the Wenonah Public Library in person to change your PIN number with staff assistance and appropriate ID.

If you cannot remember your PIN - try the last 4 digits of your library card. If that doesn't work, please visit the library with appropriate ID and library card to obtain and/or change your PIN. A PIN cannot be retrieved or changed without appropriate identification. Staff will not give or change PINs over the phone or via email.



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When will I be required to start using my PIN?

PINs are being phased in starting the week of April 7, 2025. This is a multi-step process and batches of WFPL cardholders will be given a PIN over the course of a few days. Most online resources will not require use of your PIN until after every single WFPL cardholder has been assigned one. The PIN field will appear for logging into online resources and databases after that time.

The library catalog will have a PIN field starting April 7, 2025. To sign in to your account, place holds, or renew materials during the transition phase, first, try entering your library card number and leaving the PIN field blank. If you cannot login, this means you have been assigned a PIN. Enter your library card number and the last 4 digits of the card number in the PIN field to login.

How do I update my mobile LOGIN app? Updating your app for PINs is easy, just logout out of the app and when you are prompted to log back in you will enter your library barcode and PIN.

How do I update my Libby account? If you are using the Libby app, tap on the center menu (3 lines) at the bottom of your screen. Then select "Manage Cards." If you have more than one library card make sure you select the card for Wenonah (if you only have one, your Wenonah card will be the only card there). Select the 3 dots on the bottom right hand corner of the card. Click on "Verify Card." Enter you library card number and PIN and sign in. Now you'll be ready to check out more items and place items on hold in Libby.

How do I update my hoopla app? If you are on an Apple device (iPhone/iPad) select the Settings icon (top right, looks like a gear). Select "Library Settings" add your PIN and save settings. If you are on an Android device, select the Settings icon (bottom right, looks like a gear). Scroll all the way to the bottom and add your PIN, then scroll all the way back to the top to save.

If you have any questions please give us a call (856) 468-6323.